

## Supply Warranty

Alltops Metal Roofing Pty Ltd incorporates or utilises only the highest quality products sourced from only reputable Manufacturers or Suppliers.

Products or Materials utilised are covered by the Manufacturers or Suppliers Guarantees or Warranties and any statutory warranties given by the Australian Consumer Law.

Such products may include:

- Steel Roofing and Walling
- Steel Fascia / Gutters and Downpipes
- Steel Flashings
- Metal Battens
- Roofing Screws / Fasteners
- Sarking / Wool Insulation
- Leaf Guard
- Roof Penetrations
- Skylights

Where such products are subject to warranties or guarantees by the Manufacturer or Supplier, Alltops Metal Roofing Pty Ltd assigns those Guarantees or Warranties (whether expressed or implied) to the person to whom the Products are supplied.

In order to claim under a Manufacturer's or Suppliers Guarantee or Warranty, you will need to comply with that Manufacturer's or Supplier's requirements. Usually the process is simple and Alltops Metal Roofing Pty Ltd will provide reasonable assistance to you with regard to your sourcing of information and/or documentation from the Product Manufacturer or Supplier.

## Installation Warranty – 6 Years

### Guarantee & Additional to legal rights

This Warranty will provided an additional 4 years to any Warranty or Guarantee imposed by Law and in particular the Guarantees implied by the Competition and Consumer Act 2010.

The Products come with guarantees that cannot be excluded under the Australian Consumer Law, under which:

- for a major failure, you are entitled to a replacement or refund and to compensation for any other reasonably foreseeable loss or damage.
- you are entitled to have the Products repaired or replaced if the Products fail to be of acceptable quality and the failure does not amount to a major failure.

## Warranty Inclusions

For the purpose of this Warranty "the Product" means any or all Steel Roof Sheets, Gutters, Downpipes, Flashings, Capping's and/or fasteners installed and sold by Alltops Metal Roofing Pty Ltd to you.

Alltops Metal Roofing Pty Ltd warrants, for 6 years from the date of installation, that all products installed by one of Alltops Metal Roofing Pty Ltds approved Contractors were fixed in accordance with the most current version of The Australian Standards

For the period of 6 years from the date of installation, Alltops Metal Roofing Pty Ltd agrees to make good of any faulty workmanship that is not in accordance with The Australian Standards as at the time of installation by Alltops Metal Roofing Pty Ltd.

Alltops Metal Roofing Pty Ltd will bear the cost of such repair.

Where the work has been re-performed by Alltops Metal Roofing Pty Ltd, this Warranty shall apply to the repairs for the balance of the period (from the date of the original installation) provided by this Warranty.

## Warranty Exclusions

1. A) This Warranty does not cover installation of your Alltops Metal Roofing Pty Ltd Steel Roof by anyone other than a Alltops Metal Roofing Pty Ltds approved Contractor.
2. B) This Warranty does not cover faulty Products. Any claim to rectify faulty Products needs to be made to the Manufacturer of the relevant Product. Alltops Metal Roofing Pty Ltd will provide reasonable assistance to you with regard to your claim to be made to the Product Manufacturer.
3. C) This Warranty does not cover workmanship undertaken by, or defects caused by the work of other trades, persons, or organisations not being Alltops Metal Roofing Pty Ltds approved Contractors. It does not apply to any repairs made by anyone other than Alltops Metal Roofing Pty Ltd.
4. D) This Warranty does not apply to defects arising out of any factor beyond the control of Alltops Metal Roofing Pty Ltd (including an act of God, natural disaster, war or riot, hail, storm or tempest).
5. E) Manufacturers recommendations and standards set out in the current Building Code of Australia require that where a metal roof is installed at close proximity to salt water (in particular where there is breaking surf), or where the roof is within an industrial area, then specialised Products (including Roof Sheeting and Fasteners) must be used.

Alltops Metal Roofing Pty Ltd relies on information provided by the Builder regarding the proximity of the building to salt water, industrial chemicals, or any other relevant environmental factors. Alltops Metal Roofing Pty Ltd will not be liable in the event that the information provided is incorrect, and the roof material is accordingly of an inadequate standard.

If you have any doubts about the accuracy of the information supplied by the Builder regarding the conditions, or have any reason to believe that the roof will be exposed to salt water or other corrosive elements (in particular if the building is within 200 metres of salt water), please contact Alltops Metal Roofing Pty Ltd to discuss whether or not you require specialised products for the conditions.

Alltops Metal Roofing Pty Ltd is guided by the Manufacturers recommendations i.e.,

1. Bluescope Steel  
Steel Roofing Products Selection Guide Technical Bulletin TB-1A (Rev 6, June 2009)
2. Bluescope Steel  
Australian Salt Marine Classifications Technical Bulletin TB-35 (Rev 0, April 2008)

Note: Copies of current Technical Bulletins are available on request or displayed at [www.bluescopesteel.com.au](http://www.bluescopesteel.com.au)

## Warranty Claims

Should you wish to make a claim under this Warranty you are required to first notify Alltops Metal Roofing (As set out below) and provide evidence of the claimed defective work. Alltops Metal Roofing must have an opportunity to investigate and approve the claim.

You must provide proof of purchase as a consumer (showing the purchase date) and make written claim (including costs of claiming) to Alltops Metal Roofing at the address specified within one (1) month after the faulty workmanship was reasonably apparent.

The Warranty is given by Alltops Metal Roofing Pty Ltd - ABN 82 241 271 879 – 6 Mittagong Street Tullimbar NSW 2527

Telephone: 02 4256 9262 / Mobile: 0403 564 911

Web: [www.alltopsmetalroofing.com.au](http://www.alltopsmetalroofing.com.au) / Email: [admin@alltopsmetalroofing.com.au](mailto:admin@alltopsmetalroofing.com.au)

## Ongoing Maintenance

### Metal Roofs

The End Product must be maintained in accordance with BlueScope Steel's maintenance guidelines as published in Technical Bulletin TB-4 "Maintenance of COLOURBOND® steel and ZINCALUME® steel" which is available from [www.bluescopesteel.com.au](http://www.bluescopesteel.com.au)

This includes a minimum 6-monthly washing with fresh water of those areas not normally exposed to rain & cleaning of gutters.